

The Tennis Guru: Info on Weather & Student Absence.

Wet Weather, Extreme Heat or Fire Danger

1. If we cannot get on court due to the weather conditions we may cancel the session altogether.
2. A decision will be made as early as possible based on the conditions at the time.
3. **To check on the status of a session due to weather please call 0488 722 538 and listen to the voicemail message.** It will inform you of the lesson status. It is up to the student (or parent) to call my mobile to get the lesson status.
4. Please do not text me as my reply may not be timely enough.
5. I will not be sending out a text message unless in extenuating circumstances.
6. If you think rain could possibly effect the lessons also call to check. For Extreme heat if the temperature is above 36deg at the time of the lesson please call to see if we will be going ahead or not.
7. Any washouts or cancellations be credited to students accounts for future terms.

Student absence & Make-Ups (Student/Parent to organise)

1. In the event of a student absence due to illness, injury, school camp, etc a make up lesson can be organised.
2. Any lessons missed can be made up per the following arrangements:
 - a. Parents email myself to organise (or speak to their coach)
 - b. Students can attend an equivalent session at another day/time that suits the student
3. Make up lessons for student absence can be made up as soon as practical.
4. Make up lessons cannot be refunded or credited to future terms.
5. If you are doing private lessons and paying on a weekly basis we will use the fee for the following weeks session.

